

COMMUNITY AND CULTURAL FACILITIES STRATEGY

ENGAGEMENT SUMMARY REPORT

1 DECEMBER 2023 - 7 JANUARY 2024

WE ASKED

- What you enjoy about our community and cultural facilities
- What we can improve in our community and cultural facilities
- What prevents you from accessing our community and cultural facilities

We reached



15,978 reached via Council e-newsletter



9001 reached via Council's social media



363 visits to Council's online engagement platform, Shape Lake Mac



82 surveys completed

WHAT'S NEXT

Your feedback will help shape our updated Community and Cultural Facilities Strategy, which is expected to be presented to Council for public exhibition in late March 2024.



ENGAGEMENT SNAPSHOT



Council staff were highlighted as friendly, welcoming and knowledgeable.



Programs, resources, activities and events were identified as enjoyable and affordable.



Community connections and social participation were emphasised as positive outcomes of accessing facilities and attending programs and events.



Some facilities were commended for their condition, amenities and accessibility while others were identified as being in need of upgrades.



Explore diversifying programs and events to appeal to a wider audience.



Promotion of events, programs and facilities was identified as a high priority to increase community participation and facility use.



Facility opening times and lack of personal time are barriers to people attending programs and accessing community and cultural facilities.



Parking and lack of public transport prevents people from accessing community and cultural facilities.